

Unit 8 Discussion 1: Using Community and Vendor Support for Managing Software

Assignment Requirements

Community-supported software refers to free software support offered in the open source community. On the other hand, vendor-supported software refers to paid software subscriptions provided by a vendor. Organizations providing Linux support may or may not make money for providing the support.

Many open source software users do not pay for Linux support and instead use forums, mailing lists, and Internet Relay Chat (IRC) to find solutions to a problem. This free “community support” is quite popular for keeping the software updated and addressing configuration and production issues.

Discuss the pros and cons of Linux support provided by the community and by vendors. What are the situations where an organization may consider subscription-based support or community-based support and why?

Participate in this discussion by engaging in a meaningful debate regarding situations where an organization may consider subscription-based support or community-based support. Support your answers with a suitable rationale. At the end of the discussion, write a summary of your learning from the discussion and submit it to your instructor.

Required Resources

None

Submission Requirements

- Format: Microsoft Word
- Font: Arial, Size 12, Double-Space
- Citation Style: Chicago Manual of Style
- Length: 1–2 pages
- Due By: Unit 8

Self-Assessment Checklist

- I have described the advantages of Linux support provided by the community and vendors.
- I have explained the situations in which an organization may consider subscription-based support or community-based support.